

Returns Form - UK

Tel: 01572 772 444 | Email: customerservices@lechameau.com | www.lechameau.com/returns-exchanges

Although we hope you love your order, there may be times when you need to return items to us. Please complete this form and include it in your return to help us process your refund quickly and efficiently. Because our stock is fast moving, we can't offer exchanges, so please return your original order and place a new order on our website to ensure you get the item you need. Goods must be returned in their original packaging and unworn.

Your Details

Order Number (Starts 'LCH')	
Email Address	
First and Last Names	
Mobile Telephone Number	

HOW TO RETURN

- We offer free returns in the UK.
- Please enter the details of the items you are returning and pick from the return reasons below.
- Please visit https://www.lechameau.com/returns-exchanges and follow the instructions to get your returns label.
- Please include this returns form with your returned goods.

Product Code	Description	Qty Returned	Return Code (see below)

RETURN REASONS

1 - Design - colour 9 - Ordering - too late

2 - Design - too long 10 - Ordering - wrong item delivered

3 - Design - too revealing 11 - Quality - faulty

4 - Design - too short 12 - Quality - poor quality

5 - Ordering - multi purchase for size trial 13 - Size and fit - doesn't fit well

6 - Ordering - no longer required 14 - Size and fit - too large

7 - Ordering - purchased by accident 15 - Size and fit - too small

8 - Ordering - returned part of a set

Returns Address: Le Chameau UK Ltd, The Old Q.F.C Building, Alma Park Road, Grantham, NG31 9SE, United Kingdom